

Hotline Time Slots - as of 5/ 2023

X - this is filled **Open** - is an available time slot

First Volunteer Time Slots

This Volunteer is first to receive a call.

If they are on the line or miss the call, the call will then route to the Second Volunteer

Time Slots	SUN	MON	TUE	WED	THUR	FRI	SAT
8am-10am	X	X	X	X	X	X	X
10am-Noon	X	X	X	X	X	X	X
Noon-2pm	X	X	Open	X	X	X	X
2pm-4pm	X	X	Open	X	X	X	X
4pm-6pm	X	X	X	X	X	X	X
6pm-8pm	X	X	X	X	X	X	X
8pm-10pm	X	X	X	X	X	X	X
10pm-Midnight	X	X	X	X	X	X	X
Midnight-8am	X	Open	X	X	X	X	X

Second Volunteer Time Slots

This Volunteer receives a call only if the First Volunteer is unable to take the call.

If the call is not pick up by the Second Volunteer for any reason, it is routed to Voicemail

Time Slots	SUN	MON	TUE	WED	THUR	FRI	SAT
8am-10am	Open	X	X	X	Open	Open	X
10am-Noon	Open	Open	X	Open	Open	Open	Open
Noon-2pm	Open	Open	Open	X	Open	Open	Open
2pm-4pm	Open	Open	Open	Open	Open	Open	Open
4pm-6pm	Open	Open	Open	Open	Open	Open	Open
6pm-8pm	Open	Open	Open	Open	Open	Open	Open
8pm-10pm	X	X	Open	Open	X	Open	Open
10pm-Midnight	Open	Open	Open	Open	X	Open	Open
Midnight-8am	Open	Open	Open	Open	Open	Open	Open

Voicemail

Calls route to voice mail if not picked up. The Phone Chair of Intergroup receives email notification of the voicemail and is able to return the call.